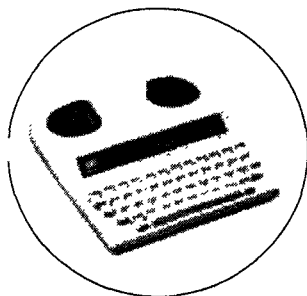


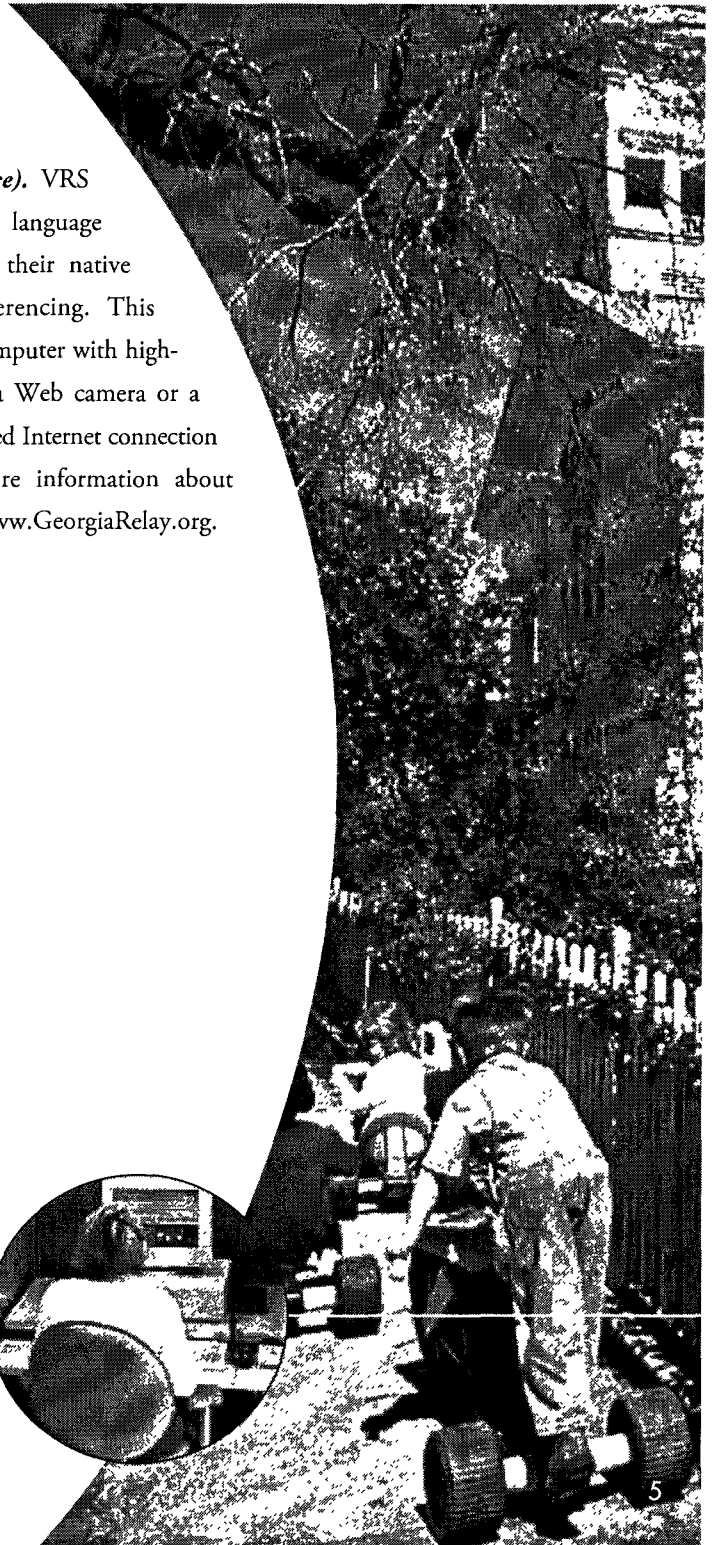
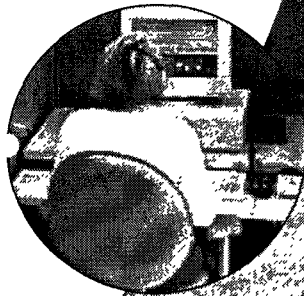
***HCO (Hearing Carry-Over).*** HCO is for people with significant speech disabilities who can hear what is being said over the phone. The HCO user types his or her side of the conversation, using a TTY or similar device, and the CA voices the typed words to the other person. When the other person speaks, the HCO user listens directly to what is being said. For step-by-step instructions on how to make an HCO call, see page 14.

***STS (Speech-To-Speech).*** For people with mild-to-moderate speech difficulties who can hear what is being said over the phone, STS makes it easy to keep in touch. As the STS user speaks, a specially trained CA listens to the words. The CA then revoices those words to the other person. When the other person speaks, the STS user listens directly to what is being said. Other than a standard telephone, no special equipment is needed. For step-by-step instructions on how to make an STS call, see page 14.

***Internet Relay.*** Through Internet Relay, people can make Relay calls using their computer or Web-enabled wireless device. For more information about making an Internet Relay call, visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org).



*VRS (Video Relay Service).* VRS makes it possible for sign language users to communicate in their native language via video conferencing. This feature requires either a computer with high-speed Internet access and a Web camera or a videophone with a high-speed Internet connection and a television. For more information about making a VRS call, visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org).

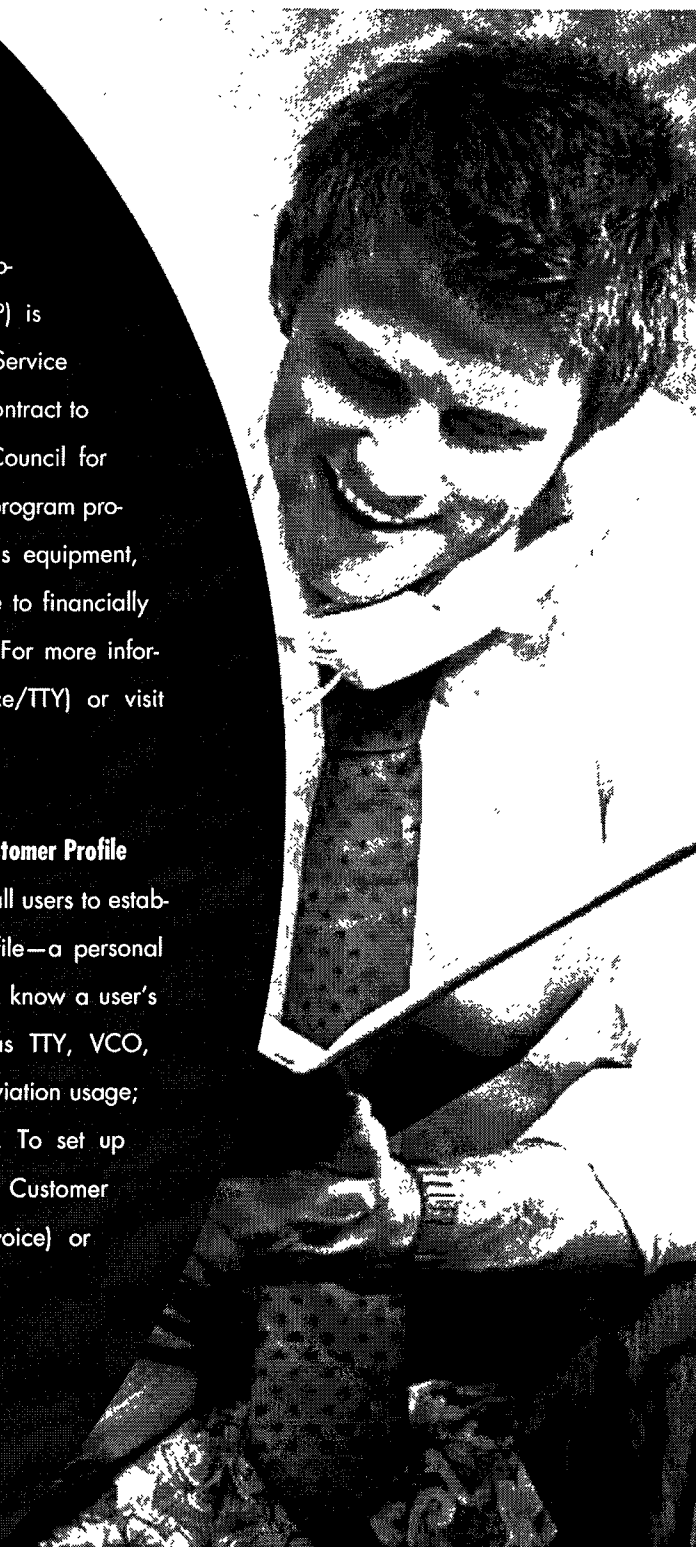


### **Telecommunications Equipment Program**

The Georgia Telecommunications Equipment Distribution Program (GATEDP) is administered by the Georgia Public Service Commission and managed, under contract to the Commission, by the Georgia Council for the Hearing Impaired (GACHI). The program provides specialized telecommunications equipment, training and warranty repair service to financially and medically qualified applicants. For more information, call 1-800-541-0710 (voice/TTY) or visit [www.gachi.org](http://www.gachi.org).

### **Speed up calls with a Georgia Relay Customer Profile**

Georgia Relay strongly encourages all users to establish a Georgia Relay Customer Profile—a personal profile that automatically lets the CA know a user's communication preferences, such as TTY, VCO, HCO or voice; speed-dialing; abbreviation usage; and preferred long-distance carrier. To set up your profile, call Georgia Relay Customer Service at 1-866-694-5824 (TTY/voice) or visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org).



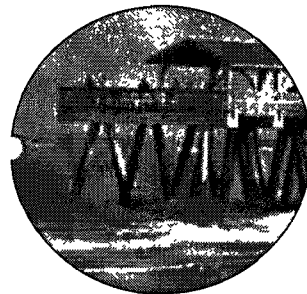
## Be ready for a Georgia Relay call

*Even if you use a standard phone and have never made or received a Georgia Relay call, you may answer the phone sometime and hear, "Hello, this is Georgia Relay..." Please don't hang up when this happens, thinking you are receiving a telemarketing or some other unsolicited call. A skilled CA will guide you through the call, enabling you to experience the many benefits of communication through Georgia Relay.*

### **Any type of call can be made**

All types of calls can be placed or received through Georgia Relay, including direct-dial, 10-10 rate plan, collect, person-to-person and third-party calls. Georgia Relay also accepts phone cards, including calling cards and prepaid cards. Credit cards can be used to make calls as well.

Long-distance calls between Georgia and other U.S. locations will be placed by the CA and billed to the Relay user's designated phone service carrier according to the user's selected rate plan. International calls (English-to-English, Spanish-to-Spanish only) will be handled in a similar manner.



### **Additional calling features**

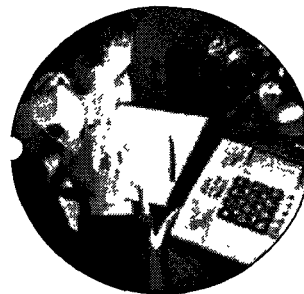
**Two-Line VCO.** This feature allows a Georgia Relay VCO user with two telephone lines to use one line for speaking directly to the person being called and the other for receiving the text of that person's side of the conversation.

**Computer (ASCII) Calls.** PC (personal computer) owners can access Georgia Relay by using the following settings:

- 300 or 1200 Baud (300 is preferred)
- 8 Bit ASCII code
- No Parity
- 1 Stop Bit
- Half Duplex
- No X-modes required (no flow control)
- No terminal emulation or TTY emulation
- Dialing timeout at longest possible time (infinity preferred)
- Local Echo On/Echo Typed Characters Locally

**Directory Assistance.** Upon request, Georgia Relay can access directory assistance for local and nationwide telephone numbers. Once the number is obtained, the Georgia Relay CA can place the call for the Relay user. Please note that normal directory assistance charges will apply.

**900 Pay-Per-Call.** TTY users can place these calls by dialing 7-1-1 and letting the CA know that they want to make a 900 pay-per-call. Creating a Georgia Relay Customer Profile gives Relay users the option to permanently block these calls.



**2-Line CapTel.** With 2-Line CapTel, callers can dial you directly, rather than dialing the captioning service first. As a 2-Line CapTel user, you can also access special features available through your telephone provider, such as call waiting and voice mail.

To use 2-Line CapTel, you need:

- A CapTel phone (model 200)
- Two separate phone lines, each with its own number. The jacks for both lines need to be side by side or close together.

**Answering Machine/Voice Mail Retrieval.** Georgia Relay TTY users can have their answering machine or voice mail messages retrieved through our single line answering machine service. To request this service, simply tell the CA you want to listen to your messages or give him or her your access code, if required.

**10-10 Rate Plan Calls.** Georgia Relay users can place 10-10 rate plan calls anytime. Simply inform the CA that you want to use 10-10 (followed by the three-digit rate plan code, e.g. 10-10-220, 10-10-228, 10-10-297, etc.) as your long-distance carrier.

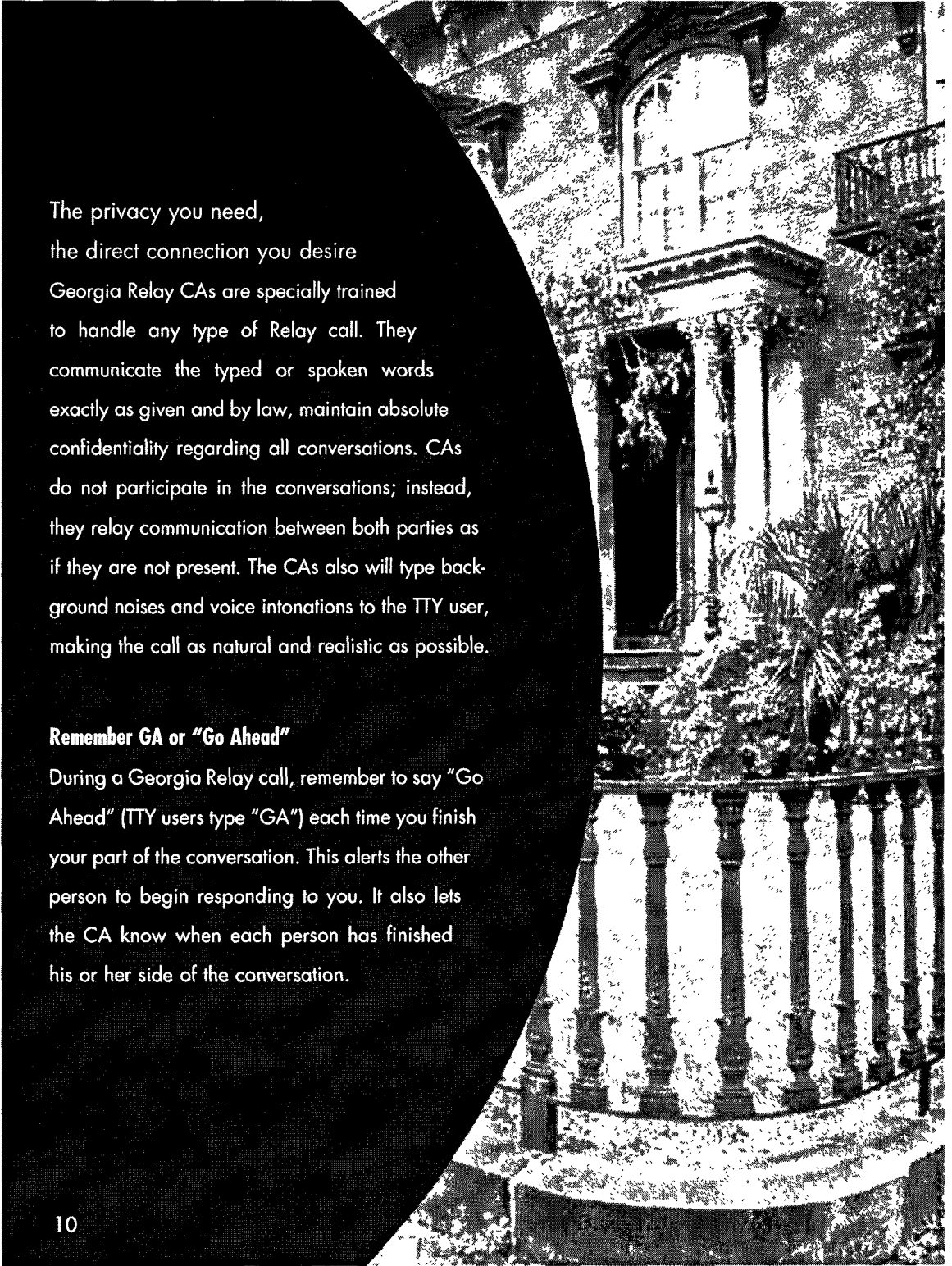
**Spanish Calls.** Spanish-speaking TTY users can take advantage of Spanish-to-Spanish or English-to-Spanish Relay by dialing 1-888-202-3972. Spanish-speaking hearing callers who wish to use Spanish-to-Spanish Relay to reach TTY users should use this number as well.

**To learn more about making or receiving Relay calls, contact Georgia Relay Customer Service at 1-866-694-5824 (TTY/Voice) or visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org).**

**If you have a specific question or concern regarding Georgia Relay, contact the Georgia Public Service Commission at the following number and a consumer affairs representative will assist you:**

**Voice users: 1-866-787-6710**

**TTY users: Dial 7-1-1 and provide the Georgia Relay CA with the above number**



The privacy you need,  
the direct connection you desire  
Georgia Relay CAs are specially trained  
to handle any type of Relay call. They  
communicate the typed or spoken words  
exactly as given and by law, maintain absolute  
confidentiality regarding all conversations. CAs  
do not participate in the conversations; instead,  
they relay communication between both parties as  
if they are not present. The CAs also will type back-  
ground noises and voice intonations to the TTY user,  
making the call as natural and realistic as possible.

**Remember GA or "Go Ahead"**

During a Georgia Relay call, remember to say "Go Ahead" (TTY users type "GA") each time you finish your part of the conversation. This alerts the other person to begin responding to you. It also lets the CA know when each person has finished his or her side of the conversation.

## Georgia Relay calling instructions

*To make a Georgia Relay call, follow the instructions listed underneath the feature you wish to use. Keep in mind that establishing a Georgia Relay Customer Profile is highly recommended for all Georgia Relay users. For more information, call Georgia Relay Customer Service at 1-866-694-5824 (TTY/Voice) or visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org).*

### **To make a traditional TTY call:**

1. Dial 7-1-1 or 1-800-255-0056 to reach Georgia Relay.
2. Georgia Relay will send the following automated message to your TTY: "GRS NBR CALLING PLS GA." (Voice users will receive this request verbally.)
3. Type the area code and telephone number of the person you are calling, along with any special calling instructions or information. Then type, "GA" (Go Ahead).
4. Once this information is entered, your call will be transferred to a Communication Assistant (CA) whose identification number and gender ("M" for male and "F" for female) will appear on your TTY display screen.
5. The CA will relay your conversation word for word unless you instruct him or her to translate the conversation into written American Sign Language (ASL).
6. Remember to say "Go Ahead" ("GA" on your TTY screen), each time you finish your part of the conversation so the other person can respond to you.
7. All typed messages in parentheses ( ) indicate that the CA is communicating with you directly (for instance, relaying a sound that was heard or letting you know the other person has hung up).
8. Continue with your call. When you are ready to end your call, type "SK" (Stop Keying). If you want to make another Relay call after your conversation is finished, stay on the line and the CA will assist you.

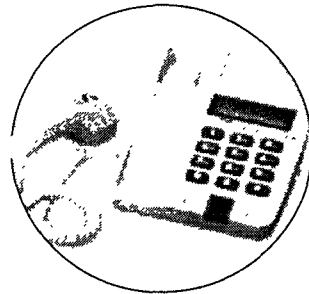


**To make a CapTel call:**

1. Using your CapTel phone, dial the number you wish to call. (As you dial, your CapTel phone will automatically connect to a captioning service.)
2. When the person you are calling answers, you can listen—and respond—directly to him or her. Behind the scenes, a specially trained operator at the captioning service will use voice recognition technology to convert everything the other person says into written text.
3. As the other person speaks, a text version of his or her words will appear on the display screen of your CapTel phone. You can voice your response at any time (with CapTel, there's no need to wait for cues from the operator).
4. The conversation will continue in this manner until the call is finished.

**Note:**

- By law, CapTel operators maintain absolute confidentiality about all conversations.
- Traditional, single-line CapTel calls placed to 9-1-1 will be directly connected to emergency services (bypassing the captioning service) and treated as VCO calls. The 9-1-1 responder will be able to hear everything you say, and his or her typed response will appear on your phone's display screen. 2-Line CapTel calls to 9-1-1 will connect through the captioning service as usual.

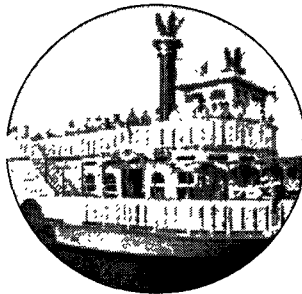


**To make a VCO call with a TTY:**

1. Dial 7-1-1 or 1-800-255-0056 to reach Georgia Relay.
2. On your text screen, wait for “GRS NBR CALLING PLS GA” to appear.
3. Type the area code and telephone number you are calling, followed by “VCO GA.” If you prefer to give the Communications Assistant (CA) the number verbally, type “VCO GA” and wait for the CA to come on the line.
4. Once the CA is on the line, if you have typed in the number, the CA will type back “VCO ON.” If you have not typed in the number, the CA will type “VCO ON GA” to alert you to now provide the number verbally.
5. The CA will type the standard phone user’s greeting to you when the call is answered. For example, “HELLO GA,” or “HELLO ABC COMPANY GA.”
6. After you see “GA,” begin speaking directly to the person you’ve called. The conversation will continue back and forth between you and the other person.

**Note:**

- When using a VCO phone, no typing will be necessary. After Georgia Relay answers and a CA is on the line, all prompts will be made verbally.
- If the person you’re calling has never used Georgia Relay, the CA will explain how relay works. You will see a message on your text screen that says, “EXPLAINING RELAY.”
- Remember to say, “Go Ahead,” each time you finish your part of the conversation so the other person can respond to you.

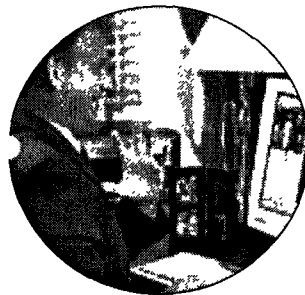


**To make an HCO call:**

1. Dial 7-1-1 or 1-800-255-0056 to reach Georgia Relay.
2. When the message, "GRS NBR CALLING PLS GA," appears on your text screen, type the area code and telephone number you are calling, followed by "HCO GA."
3. The CA will then send the message, "HCO ON GA," to your text screen.
4. When the person you are calling answers, you can listen directly to him or her. Then type your response. Please remember to type "GA" when you are ready to hear the other party's response. This alerts him or her to begin responding to you.
5. If you want to make another Relay call after your conversation is finished, stay on the line and the CA will assist you.

**To make an STS call:**

1. Dial 7-1-1 or 1-888-202-4082 (English) or 1-888-202-3972 (Spanish) to reach Georgia Relay.
2. Using your voice, tell the Communications Assistant (CA) that you want to make an STS call. Then, give the CA the number you wish to call.



3. Tell the CA what kind of role you would like him or her to take during your call: **ACTIVE ROLE:** The CA will repeat everything you say to the person you are calling ~~—or—~~ **PASSIVE ROLE:** The CA will only intervene upon request from you or the other party.
4. Once the CA connects you to the person you are calling, begin speaking to that person directly. The CA will repeat your words according to the role you requested.
5. If you want to make another Relay call after your conversation is finished, stay on the line and the CA will assist you.

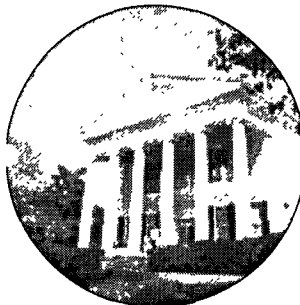
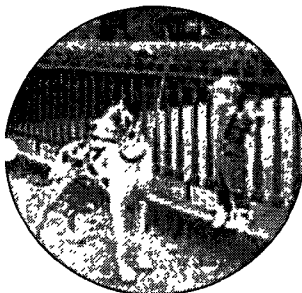
**To make an Internet Relay call:**

Visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org) for more information.

**To make a VRS call:**

Visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org) for more information.

To learn more about making or receiving Georgia Relay calls, contact Georgia Relay Customer Service at 1-866-694-5824 (TTY/Voice) or visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org). If you have a specific question or concern regarding Georgia Relay, contact the Georgia Public Service Commission at the following number and a consumer affairs representative will assist you: Voice users: 1-866-787-6710  
TTY users: Dial 7-1-1 and provide the CA with the above voice number.

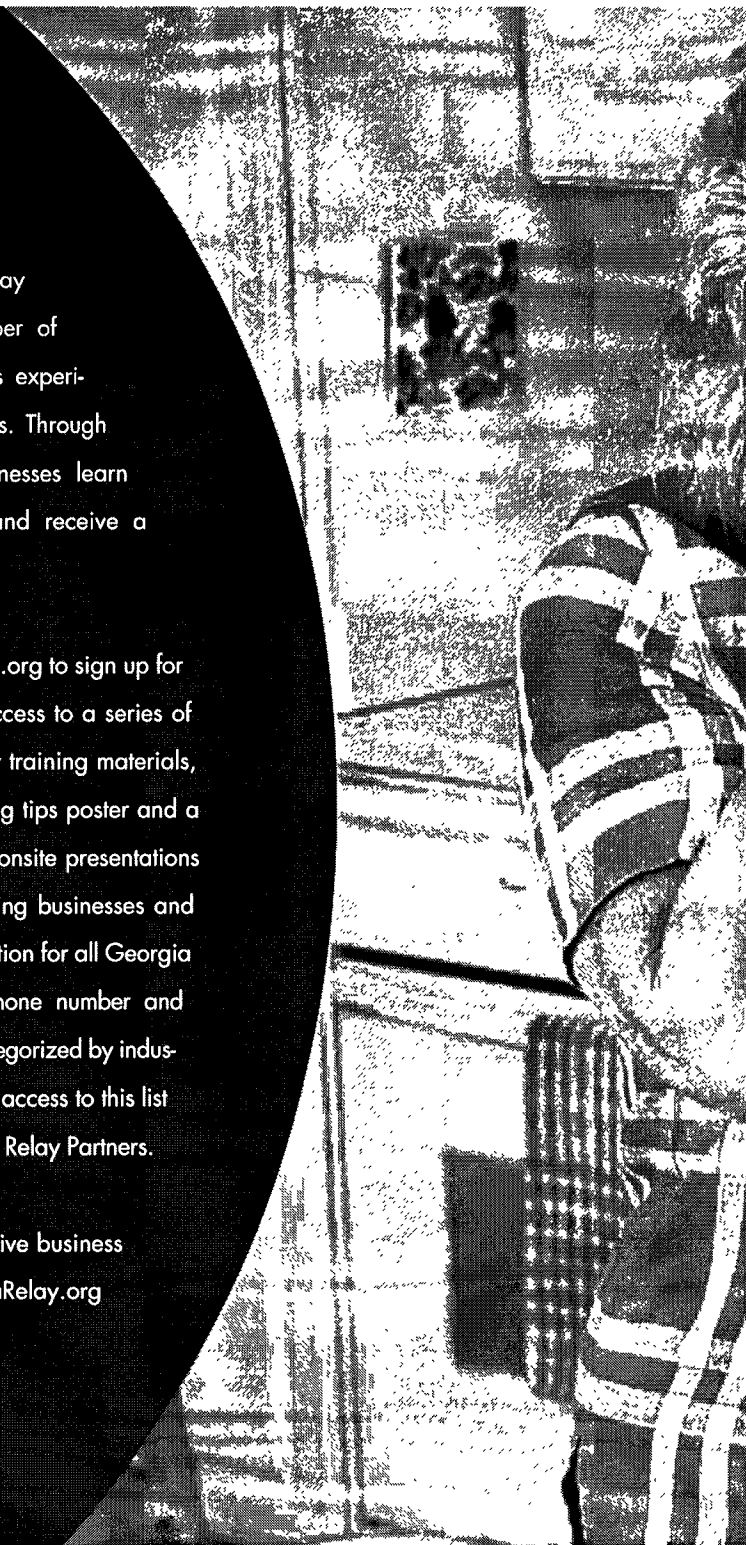


### Georgia Relay Partner

A free, educational program for Georgia businesses, Georgia Relay Partner helps reduce the number of hang ups Relay users sometimes experience when making business calls. Through the program, participating businesses learn just how easy it is to make and receive a Georgia Relay call.

After visiting [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org) to sign up for the program, businesses gain access to a series of downloadable, easy-to-use Relay training materials, including a Georgia Relay calling tips poster and a brief, informational video. Free, onsite presentations are also available for participating businesses and their employees. Contact information for all Georgia Relay Partners (e.g. address, phone number and Web site) is posted online and categorized by industry. All Georgia Relay users have access to this list and are encouraged to patronize Relay Partners.

To learn more about this innovative business opportunity, visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org) or call 1-866-694-5824.





## Dial 7-1-1 to use Georgia Relay

In an emergency  
situation, please dial 9-1-1  
or the nearest emergency  
services center directly!



The Georgia Public Service Commission is responsible for the establishment, implementation, administration and promotion of Georgia Relay. Georgia Relay is funded by a monthly surcharge on the state's residential and business access lines.

Scenic photography provided by the Georgia  
Department of Industry, Trade & Tourism 17



# Georgia Relay

Dial 7-1-1

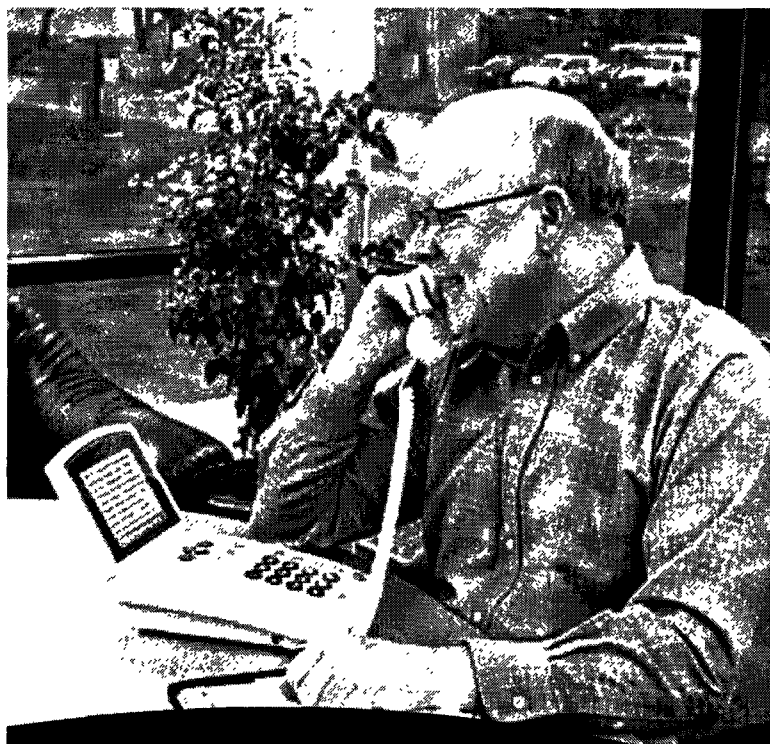
Georgia Relay Center  
2231-T Dawson Road  
Albany, GA 31707  
1-866-694-5824 (TTY/Voice)  
[www.GeorgiaRelay.org](http://www.GeorgiaRelay.org)  
Issued March 2010

Say hello to easier  
conversations with CapTel®



Georgia Relay  
Dial 7-1-1





**With CapTel, you can:**

- Just pick up your CapTel phone and dial
- Listen directly to the voice of the person you're calling
- Read a word-for-word, captioned version of your phone conversations
- Enjoy an interactive conversation

**Brought to you by Georgia Relay**

A free public service, Georgia Relay allows everyone, including people who are deaf, hard of hearing, DeafBlind or have difficulty speaking, to keep in touch by phone. To make a Georgia Relay call, just dial 7-1-1.

*Do you have trouble understanding  
telephone conversations?*

*Do you know someone who has difficulty  
hearing over the phone?*

*CapTel® could be the answer.*

### **What is CapTel?**

Created by Ultratec, a worldwide telecommunications technology developer, CapTel works like any other phone—with one important difference. Using the latest in voice recognition software, CapTel displays every word the caller says. So you can listen to what's being said—and read the captioned conversation on a bright display screen. Best of all, CapTel captioning service is free.

### **Who can use CapTel?**

You can benefit from CapTel if you are:

- An amplified phone user
- Hard of hearing
- A late-deafened adult
- Deaf with understandable speech
- Someone with a cochlear implant
- A Voice Carry-Over (VCO) user

### **CapTel vs. VCO**

Unlike VCO, there's no call setup; CapTel users simply pick up the phone and dial the number of the person they wish to reach. As a CapTel user, you can listen directly to the voice of the person you are calling AND read a text version of his or her words. Captions appear almost simultaneously with the spoken word, and you can listen to background noises and voice intonations for yourself.

### **The CapTel phone**

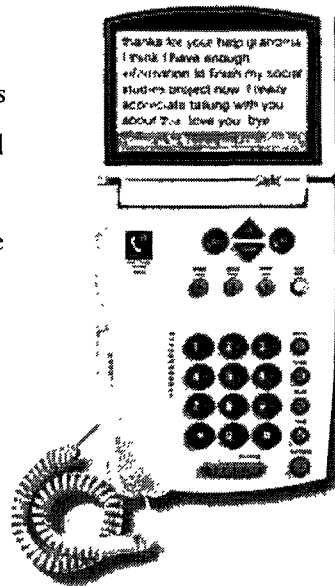
To make a Captioned Telephone call, you will need a CapTel phone which looks like a standard phone, except for its built-in text display. For your convenience, all CapTel phones are equipped with a special storage feature that enables you to re-read parts of your conversation after your call has ended (up to 500 lines of text can be stored). The CapTel phone can also be used as a standard amplified phone, simply by turning the captions switch to the “off” position.

*Note: Since CapTel utilizes a unique combination of highly sophisticated electronics and software, it is not possible to “add” the captioning feature to your standard phone.*

### **The NEW CapTel 840i phone**

The NEW CapTel 840i phone uses your high-speed Internet service to connect you and your callers automatically to the CapTel captioning service. That means your friends and family can call your phone number directly, just like a traditional phone call—there’s no need to dial the CapTel captioning service first! Additional features include:

- Wi-Fi compatibility anywhere within your wireless network range
- Built-in answering machine for captioned voice messages
- One-touch access to CapTel Customer Service
- Phone book storage of more than 95 names and phone numbers
- Speed dial keys for one-touch dialing
- Caller ID directly on the display screen





To use the CapTel 840i, you need telephone service (digital, DSL, VoIP or analog) and high-speed Internet access (WiFi or Ethernet cable).

### **Making a CapTel call is a snap**

With CapTel, it's easy to stay close—and connected—to friends, family members and business associates. Calls can be placed anytime, day or night. To begin, simply use your CapTel phone to dial the number you wish to call. As you dial, your CapTel phone will automatically connect to a captioning service.

When the person you are calling answers, you will hear his or her voice, and captions will appear on the text screen of your phone almost simultaneously. Behind the scenes, a specially trained operator at the captioning service will use voice recognition technology to convert everything the other person says into written text. As you listen to the other person, a text version of his or her words will appear on the display screen of your CapTel phone. The conversation will continue in this manner until the call is finished. By law, CapTel operators maintain absolute confidentiality regarding all conversations.

**Receiving a CapTel call**

When you receive an incoming call, your CapTel phone will audibly ring and the display will flash. Once you pick up the handset, there will be a slight pause while the captioning service connects to your CapTel phone (during this time your display will read, "Waiting for Captions"). Begin speaking when you are prompted to do so.

**Calling a CapTel user**

Calling an individual who uses a CapTel 840i phone is just the same as calling a standard telephone user—you dial their number directly. However, if you are calling someone who has a single-line, analog CapTel phone, you must first dial the captioning service at 1-877-243-2823. When prompted, you then enter the CapTel user's number and wait until the call is connected to begin speaking.

### **Emergency 9-1-1 calls**

Traditional, single-line CapTel calls placed to 9-1-1 will be directly connected to emergency services (bypassing the captioning service) and treated as Voice Carry-Over (VCO) calls. The 9-1-1 responder will be able to hear everything you say, and his or her typed response will appear on your phone's display screen. Those using a CapTel 840i will experience no change; calls to 9-1-1 will connect through the captioning service as usual.

### **How much does it cost to use CapTel?**

Aside from the purchase price of the phone and any long-distance charges you incur, there is no cost to use CapTel. Free phones are available through the Georgia Telecommunications Equipment Distribution Program (GATEDP) for individuals who qualify medically and financially. To learn more about GATEDP, call 1-888-297-9461 (voice/TTY) or visit [www.gachi.org](http://www.gachi.org).

### **How can I get a CapTel phone?**

CapTel phones are available through Georgia Relay. To learn more, contact Georgia Relay Customer Service at 1-866-694-5824 (voice/TTY) or visit [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org). All phones come with detailed instructions.





**Georgia Relay**

**244 Washington Street, SW**

**Atlanta, GA 30334**

**1-866-694-5824 (voice/TTY)**

**[www.GeorgiaRelay.org](http://www.GeorgiaRelay.org)**

***CapTel® is a registered trademark of Ultratec, Inc.***

# Start connecting today— with Georgia Relay

## The convenient, easy-to-use telecommunications system for Georgians who are deaf, hard of hearing, deaf-blind or have difficulty speaking!

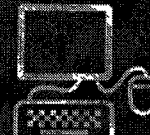
Available 24 hours a day, seven days a week, Georgia Relay is a FREE public service that connects people who are deaf, hard of hearing, deaf-blind or have difficulty speaking who use a TTY (text telephone) or other assistive phone device, with people who use standard telephones, relaying the conversation between both parties. Users pay no setup charges or fees for local calls, and there's no limit on the length or number of calls you may place or receive.

Anyone may initiate a Georgia Relay call, simply by dialing 7-1-1.

### Georgia Relay features:

- **Voice Carry-Over** – for people who are hard of hearing but speak clearly
- **Hearing Carry-Over** – for people with significant speech disabilities who hear clearly
- **Speech-To-Speech** – for people with mild-to-moderate speech disabilities who hear clearly
- **Spanish Relay** – for Spanish-speaking TTY users and hearing callers
- **Captioned Telephone–CapTel®** – for people who are hard of hearing; displays a captioned version of what is being said in phone conversations
- **Internet Relay** – make relay calls over the Internet
- **Video Relay Service** – for sign language users

Georgia Relay



## To make a Georgia Relay call, dial 7-1-1 or...

**TTY:**  
1-800-255-0056

**Voice:**  
1-800-255-0135

**Spanish:**  
1-888-202-3972 (TTY)

**Speech-To-Speech:**  
1-888-202-4082

**Captioned Telephone (CapTel®):**  
1-877-243-2823 (English)  
1-866-217-3362 (Spanish)

**Customer Service:**  
1-866-694-5824 (Voice/TTY)  
Email: [garelay@hamiltonrelay.com](mailto:garelay@hamiltonrelay.com)  
Web: [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org)

### FREE EQUIPMENT!

For people who qualify medically and financially, free equipment is available through the Georgia Telecommunications Equipment Distribution Program. To learn more, call 1-800-541-0710 (Voice/TTY) or visit [www.gachi.org](http://www.gachi.org).



# Georgia Relay

## Appendix B Promotional Items



### Georgia Outreach Activities 2011

<b>Date:</b>	<b>Activity</b>	<b># people</b>
4-Jan	Presentation-AARP Monthly Meeting at Wood Fite Sr. Center -Douglasville, GA	31
6-Jan	Presentation – Union County 911 Center – Blairsville, GA	2
12-Jan	Presentation – Grady County Senior Center Cairo, GA (postponed)	
13-Jan	Presentation – Miller County Senior Center Colquitt, GA (postponed)	
14-Jan	Presentation – Early County Senior Center – Blakely, GA (postponed)	
18-Jan	Presentation – Seminole County Senior Center – Donalsonville, GA	18
19-20 Jan	Exhibit - GHCA Winter Conference – Atlanta, GA	500
26-Jan	Presentation - Speech & Hearing Center – Savannah, GA	19
27-Jan	Presentation – AARP Monthly Meeting – Cornelia, GA	55
28-29 Jan	Exhibit - GAA Annual Conference – Marietta, GA	500
1-Feb	Presentation - Leesburg Senior Center - Leesburg, GA	31
1-Feb	Presentation - Albany ARC - Albany, GA (rescheduled)	
2-Feb	Presentation - Sylvester Senior Center Sylvester, GA	18
3-Feb	Presentation - Dawson Senior Center Dawson, Ga	25
4-5 Feb	Exhibit - Abilities Celebration at Georgia Aquarium Atlanta, GA	75
7-Feb	Presentation - Shady Pines Estate Retirement Home Abbeville, GA	14
8-Feb	Presentation - Crawford County Senior Center Roberta, GA	25
9-Feb	Presentation - Coffee County Senior Center Douglas, GA	35
14-Feb	Presentation - Hearing Drs. Fayetteville, GA (rescheduled)	
17-Feb	Presentation - Arlington Senior Center Arlington, GA	31
18-Feb	Presentation - Bainbridge Dept of Labor Bainbridge, GA	11
19-Feb	Exhibit - 9th Annual Forsyth Senior Expo Cumming, GA	700
21-22 Feb	Exhibit - 10th Annual EHDI Conference Atlanta, GA	300
23-25 Feb	Exhibit - GHPCO Conference Athens, GA	350
8-Mar	Presentation - Department of Health Conference in Helena, GA	70
9-Mar	Presentaion - Reginald Barry Senior Center in Cordele, GA	33
15-Mar	Exhibit - Health and Wellness Showcase in Cartersville. GA	350
18-Mar	Exhibit - Seniopr Health Fair in Suwannee, GA	400
23-Mar	Exhibit - Aging and DisabilitiesResources Connection "Your Health Matters" Ellaville	75
24-Mar	Presentation - AARP Monthly Meeting in Atlanta, GA	15
29-Mar	Presentation - United Way 211 Metro Atlanta, GA	13
31-Mar	Presentation - Grady County Senior Center, Cairo, GA	31
31-Mar	Exhibit- Muscogee County School Dept Transition Fair Columbus, GA	200
2-Apr	Exhibit - Lumpkin County Senior Expo Dahlonga, GA	400
5-6-Apr	Exhibit - 2011 Aging of GA Annual Conference Savannah, GA	200
8-Apr	Interview - GARRS Broadcasting Atlanta, GA (on air interview)	2
12-13-Apr	Exhibit - Georgians for A Healthy Future Atlanta, GA	400
12-Apr	Presentation - Columbia County 911 Center Appling, GA	15
14-Apr	Presentation - Columbia County 911 Center Appling, GA	15
15-Apr	Presentation - Lanier Gardens Athens, GA	10
3-4-May	Exhibit- 2011 Service Coordinator Conference Norcross, GA	250
6-May	Presentation- Hospice Savannah, Savannah, GA	13
10-May	Exhibit- Active Generation Health Fair, Flowerey Branch, GA	300
11-May	Exhibit- Cobb Senior Services Info Fair Marietta, GA	700
16-May	Presentation- Veranda at Auburn Point Retirement Community, Atlanta, GA	11
17-May	Presentation- Americus Senior Center, Americus, GA	21
18-May	Presentation- McRae Manor Nursing Home, McRae, GA	10
20-May	Presentation- Department of Labor, Columbus, GA	15
20-May	Presentation- Taylor County Senior Center, Reynolds, GA	30
21-May	Exhibit- Health Fitness Fair, Duluth, GA	200

25-May	Exhibit- Sunny Grove Assisted Living Health Fair, Barnesville, GA	300
2-Jun	Presentation, Dorothy C Benson Senior Center, Sandy Springs, GA	4
7-Jun	Presentation, Center for Palliative Care, Macon, GA	24
15-Jun	Presentation, Schley County Senior Center, Ellaville, GA	29
16-Jun	PSC Meeting, Decatur, GA	
18-Jun	Exhibit, Launch Out Ministries 1st Community Health Fair, McDonough, GA	200
20-Jun	Presentation, Hospice of Central Georgia, Macon, GA	30
21-Jun	Presentation, Hogansville Senior Center, Hogansville, GA	19
22-Jun	Direct Corp Services Community Cre, Columbus, GA	5
22-Jun	River Valley Regional Commission, Columbus, GA	5
23-Jun	Miller County Senior Center, Colquitt, GA	14
24-Jun	Stewart County Senior Center, Lumpkin, GA	24
27-Jun	Alie Bankston Edwards Senior Center, Zebulon, GA	25
7-Jul	Presentation: Quality Living Services, Atlanta, GA	11
8-Jul	Presentation: Magnolia Manor, Americus, GA	24
11-Jul	Presentation: Dorothy C. Benson Senior Center, Sandy Springs, GA	16
12-Jul	Presentation: Canterbury Court Retirement Community, Atlanta, GA	15
14-15-Jul	Exhibit: GACCP Summer Conference, Savannah, GA	1000
23-Jul	Exhibit: Back To School Bash at AASD, Clarkston, GA	35
26-Jul	Presentation: Albany ARC, Albany, GA	55
27-Jul	Presentation: Fox Senior Center, Columbia, GA	7
29-30-Jul	Exhibit: 2011 Homeschool Expo, Marietta, GA	5000
9-Aug	Presentation- Banks County 911 Center, Homer, GA	5
10-Aug	Presentation- West Point Senior Center, West Point, GA	24
11-Aug	Presentation- Banks County 911 Center, Homer, GA	30
16-Aug	Exhibit- GRPA Conference, Macon, GA	300
23-Aug	Exhibit- GAHHA 2011 Annual Meeting, Savannah, GA	350
24-Aug	Presentation- EJ Knight Senior Center, Columbus, GA	37
31-Aug	Exhibit- GRA Conference, St Simon's Island, GA	250
14-Sep	Presentation- GECC Conference, Athens, GA	425
17-Sep	Exhibit- GACHI Health and Resource Fair, East Point, GA	175
20-21-Sep	Exhibit- GGS Conference, Athens, GA	350
24-Sep	Exhibit- Men's Health Fair, Macon, GA	200
30-Sep	Presentation- Bayada Nurses, Roswell, GA	3
1-Oct	Hamilton Relay/Georgia Relay Picnic, Stone Mountain, GA	65
7-Oct	Exhibit, Leroy Rogers Senior Center, Health Fair, Tifton, GA	300
11-Oct	Star12 Workshop - Developing Your Emotional Intelligence, Atlanta, GA	
12-Oct	Exhibit, Gainesville 5th Annual Health Expo, Gainesville, GA	400
14-Oct	Exhibit, Super Senior Expo, Lagrange, GA	300
15-Oct	Exhibit Health Expo as Discover Mills, Lawrenceville, GA	200
18-Oct	Exhibit, 2011 Caregivers & Aging Resources Expo, Athens, GA	200
20-Oct	Exhibit, Stephens County Senior 1st Health Fair, Toccoa, GA	125
23-25-Oct	Exhibit, Georgia Emergency Medical Services Conference, Savannah, GA	250
26-Oct	Presentation, DisAbility Link, Decatur, GA	12
28-Oct	Exhibit, Bethesda Park Seniors' Health Fair, Lawrenceville, GA	300
29-Oct	Exhibit, AARP Senior Health Fair, Douglasville, GA	450
15-Nov	2 Presentations, Spaulding County 911 Center, Griffin, GA	27
17-Nov	Exhibit, Locust Grove Senior Health Fair, Locust Grove, GA	275
29-Nov	Presentation, Paulding County 911 Center, Dallas, GA	12
1-Dec	Presentation, Paulding County 911 Center, Dallas, GA	17
7-Dec	Presentation, Gwinnett County Senior Services, Lawrenceville, GA	21
12-Dec	Presentation, Bibb County Courthouse Human Resources, Macon, GA	12

13-Dec	Presentation, Houston County 911 Center, Warner Robins, GA	25
20-Dec	Presentation, Houston County 911 Center, Warner Robins, GA	22

#### Georgia Outreach Activities 2012

<b>Date:</b>	<b>Activity</b>	<b># people</b>
5-Jan	Presentation, Sandy Sprrings neighborhood Senior Center, Sandy Springs, GA	32
11-Jan	Presentation, Coweta County 911 Center, newman, GA	21
18-Jan	Presentation, Coweta County 911 Center, newman, GA	26
18-Jan	Presentation, Hapeville Senior Center, Hapeville, GA	6
19-Jan	Presentation, Gordon County 911 Center, Calhoun, GA	6
19-Jan	Presentation, Triumph Housing Authority, Alpharetta, GA (RFB)	1
7-Feb	Booth, Celebrate Age Expo, Atlanta, GA	500+
7-Feb	Presentation, Cobb County 911 Center, Marietta, GA	22
9-Feb	Presentation, Cobb County 911 Center, Marietta, GA	35
15-Feb	Presentation	
16-Feb	Presentation, UGA ASL Students Resources Fair, Athens, GA	12
18-Feb	Booth, 10th Annual Forsyth Senior Expo, Cumming, GA	100+
17-Feb	Abilities Expo, Networking, Atlanta, GA	
19-Mar	Presentation to Charter Bank, West Point, GA	10
19-Mar	CapTel Presentation, Wesley Woods, Newnan, GA	3
19-Mar	CapTel Presentation, August HLLA Chapter, Augusta, GA	
19-Mar	1:1 meeting, Decatur Christian Towers, Atlanta, GA	1
20-Mar	CapTel Presentation, Auburn Neighbor Senior Ctr, Atlanta, GA	40
11-Apr	CapTel Presentation, Gordon County Senior Center, Calhoun, GA	26
11-Apr	CapTel Presentation, Greenwood Gardens, Marietta, GA	11
12-13 Apr	Exhibition, Georgia Public Health Conference, Atlanta, GA	275
14-Apr	Exhibition, Lumpkin County Wellness Expo, Dahlonega, GA	100
14-Apr	Exhibition, DeafNation Expo, Atlanta, GA	5000
25-Apr	CapTel Presentation, Ed Young Senior center, Wentworth, GA	9
26-27 Apr	Exhibition, ALAG Conference, Savannah, GA	75
11-May	Exhibition, MayFest, Jonesboro	
15-May	Meeting, Stone Mountain Library, Stone Mountain	2
15-May	CapTel Presentation, Park Springs Assisted Living, Stone Mountain	20
15-May	Presentation, Lakeside High School, Atlanta (Hamilton Relay Scholarship Award)	
16-May	Exhibition, Georgia Tech Fitness Day Expo, Atlanta	400
21-May	CapTel Presentation, Freeman Poole Senior Center, Smyrna	78
23-May	CapTel Presentation, East Cobb Senior Center, Atlanta	
23-May	CapTel Presentation, Sunny Grove Health Fair, Barnesville	120
9-Jun	Exhibition: 5th Annual Men's Health Expo, Atlanta, GA	88
27-Jun	GACHI Meeting	